

Date: 01-Aug-2026

Office Order

Constitution of Student Grievance Redressal Committee (SGRC)

As per the directives issued by the All India Council for Technical Education (AICTE) regulations 2019, the Student Grievance Redressal Committee (SGRC) for Miracle Educational Society Group of Institutions is hereby constituted for the current academic session.

This statutory body ensures a transparent, fair, and time-bound ecosystem to resolve student complaints regarding academic, administrative, or basic facility matters.

Committee Composition

Sl. No.	Name of the Member	Institutional Designation	Mobile No.	SGRC Role
1	Dr. A. Arjuna Rao	Director & Principal	9440803924	Chairperson
2	Dr. S Sridhar	Professor	9440337793	Senior Faculty Member
3	Dr. P. Prasanna Kumar	Associate Professor	7981262818	Senior Faculty Member
4	Dr.S.A.Hussain	Associate Professor	9515416182	Senior Faculty Member
5	Dr.A.Venkateswara Rao	Associate Professor	9494586985	Member Secretary
6	Mrs.D.Rajitha	Associate Professor	9985239505	Member (Female Representative)
7	Dr.Ch.Trinadha Rao	Associate Professor	9000834568	Member (SC/ST/OBC Representative)
8	Mr. G. Rajasekharam	Associate Professor	9441789552	Member
9	Mr. B. Appala Naidu	Librarian	9959002589	Member
10	Mr.K.Ananda Rao	Physical Director	8331091781	Member
11	Ms. Annepu Mounika	Meritorious Student / Council Member	9398366657	Student Representative (Special Invitee)
12	Mr. Pidugu Vinay	Meritorious Student / Council Member	8340063062	Student Representative (Special Invitee)

- Ombudsman Appointed by JNTUGV :** Prof. Hanumanthu Lajipathi Rai, Ex-Vice Chancellor, BR Ambedkar University, Srikakulam, Ex-Director AP Study Circle, Hyderabad. Presently Special Officer, AP, Central Tribal University, Vizianagaram. **Email ID:** hlajipathirai@gmail.com
Phone No.: +91 8074911068
- Penalties for Academic/Administrative Misconduct and False Grievances**
Any student found guilty of institutional misconduct, structural vandalism, academic fraud, or any individual found filing intentionally false complaints shall be liable for the following punishments as per AICTE Regulations:

For Grievances Involving Proven Student Misconduct:

- **Minor Offense:** Mandatory reformatory counseling, written apology, or formal warning. Parents' undertaking for better behavior in the future.
- **Moderate Offense:** Suspension from classes, withholding of scholarships, or debarment from participating in college events/campus placements. Parents' undertaking for better behavior in the future.
- **Major Offense:** Suspension for a full semester or debarment from examinations for up to 3 years. Parents will be informed and a Police Case will be filed if public laws are breached.
- **Severe Offense:** Rustication or Expulsion from the college including the issue of a Transfer Certificate (TC). Parents will be informed and a Police Case will be filed.

For Individuals Filing False, Vexatious, or Malicious Student Complaints:

- **First Instance:** Formal reprimand, mandatory written apology to the falsely accused party, and an absolute behavioral bond signed by parents.
- **Repeated Instance:** Academic suspension for one semester, strict debarment from institutional placement portals, or total rustication based on the severity of the false allegation.

How to File a Student Grievance

Aggrieved students can submit their complaints regarding academic evaluation, administrative discrepancies, victimization, or basic facility matters through the following authorized channels:

- **Written Lodgment:** Submit a physical, written application detailing the problem, date, and supporting documents to the Member-Secretary or any SGRC committee member.
- **Online Portal:** Submit directly via the dedicated college website link: <https://miracle.edu.in/student-grievances/>.
- **Official SGRC Email:** Send an explicit statement of facts from your registered student email ID to info@miracleeducationalociety.com

Core Operating Standards:

- **Strictest Confidentiality:** The SGRC ensures absolute privacy for the complainant throughout the evaluation and hearing phases.
- **Time-Bound Redressal:** The committee is legally bound by AICTE norms to fix a hearing date and deliver its final resolution report within **15 days** from the receipt of the complaint.
- **Right to Appeal:** If a student is unsatisfied with the SGRC decision, they hold the right to appeal to the JNTUGV-appointed Institutional **Ombudsperson** within 6 days of the verdict.



(Dr.A. Arjuna Rao)

Director & Principal

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